



MOSS WALL MAINTENANCE FAQ SHEET

Q1: DO PRESERVED MOSS WALLS NEED WATERING OR SUNLIGHT?

A: No. Preserved moss is no longer living and does not require any watering, misting, or natural light. It's stabilized using a natural glycerin solution to maintain its look and feel.

Q2: HOW LONG WILL A MOSS WALL LAST?

A: 10 to 15 years indoors with minimal handling and stable indoor humidity. Lifespan can vary slightly based on air quality and exposure to direct sunlight.

Q3: CAN I TOUCH THE MOSS WALL?

A: Occasional gentle touch won't damage it, but repeated contact or scratching can degrade the moss over time. It's best to treat it like any delicate artwork.

Q4: WHAT ABOUT DUST?

A: Moss walls are naturally anti-static and don't attract much dust. If needed, use compressed air or a gentle blow dryer (cool setting) every few months to clean.

Q5: WILL IT FADE OR CHANGE COLOR?

A: Slight fading over many years is natural, especially if exposed to direct UV light. Avoid placing moss walls in direct sunlight to preserve color.

Q6: DO MOSS WALLS ATTRACT PESTS OR MOLD?

A: No. The preservation process removes all organic material that pests are attracted to. Moss walls are also mould-resistant if kept in standard indoor conditions.

Q7: WHAT'S THE IDEAL ENVIRONMENT?

A: Indoor spaces with 40–60% humidity and stable temperature (15–27°C or 60–80°F). Avoid placing them next to heating vents or open windows.

Q8: CAN I INSTALL IT IN A BATHROOM?

A: Yes, if the space is well-ventilated. Excessive humidity or direct water exposure (e.g., near a showerhead) may reduce lifespan.

Q9: WHAT IF PART OF THE MOSS WALL GETS DAMAGED?

A: Most designs can be repaired or patched. Contact us, and we can replace small sections without reinstalling the whole piece.

Q10: IS THERE A WARRANTY?

A: We offer a 6-month workmanship warranty. Extended coverage available for commercial installations.

Ready to
Integrate Moss
Walls Into Your
Sustainable
Design Project?

CONTACT US NOW!
INFO@EVERGREENESCAPES.CA
1-888-556-7687

