

### MOSS WALL MAINTENANCE FAQ SHEET

# Q1: DO PRESERVED MOSS WALLS NEED WATERING OR SUNLIGHT?

A: No. Preserved moss is no longer living and does not require any watering, misting, or natural light. It's stabilized using a natural glycerin solution to maintain its look and feel.

### Q2: HOW LONG WILL A MOSS WALL LAST?

A: 8 to 10 years indoors with minimal handling and stable indoor humidity. Lifespan can vary slightly based on air quality and exposure to direct sunlight.

#### **Q3: CAN I TOUCH THE MOSS WALL?**

A: Occasional gentle touch won't damage it, but repeated contact or scratching can degrade the moss over time. It's best to treat it like any delicate artwork.

#### **Q4: WHAT ABOUT DUST?**

A: Moss walls are naturally anti-static and don't attract much dust. If needed, use compressed air or a gentle blow dryer (cool setting) every few months to clean.

### Q5: WILL IT FADE OR CHANGE COLOR?

A: Slight fading over many years is natural, especially if exposed to direct UV light. Avoid placing moss walls in direct sunlight to preserve color.

# Q6: DO MOSS WALLS ATTRACT PESTS OR MOLD?

A: No. The preservation process removes all organic material that pests are attracted to. Moss walls are also mould-resistant if kept in standard indoor conditions.

### Q7: WHAT'S THE IDEAL ENVIRONMENT?

A: Indoor spaces with 40–60% humidity and stable temperature (15–27°C or 60–80°F). Avoid placing them next to heating vents or open windows.

#### **Q8: CAN I INSTALL IT IN A BATHROOM?**

A: Yes, if the space is well-ventilated. Excessive humidity or direct water exposure (e.g., near a showerhead) may reduce lifespan.

# Q9: WHAT IF PART OF THE MOSS WALL GETS DAMAGED?

A: Most designs can be repaired or patched. Contact us, and we can replace small sections without reinstalling the whole piece.

### **Q10: IS THERE A WARRANTY?**

A: We offer a 6-month workmanship warranty. Extended coverage available for commercial installations

Ready to
Integrate Moss
Walls Into Your
Sustainable
Design Project?

CONTACT US NOW!

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